

Still using tapes for your transcriptions? Talk to VRS!

Voice Recognition Systems (VRS) successfully combines digital dictation with voice recognition to save practices time and money

voice recognition systems

Does this sound a familiar problem?

- Inferior sound quality.
- Tapes that become distorted, broken or even lost.
- Machines that can no longer be repaired.
- Secretaries that receive tapes hours after being recorded, only to be told they are urgent!

Founded in 1994, Voice Recognition Systems (VRS) are now recognised as one of the key players in the field of digital dictation and voice recognition, having supplied numerous GP practices and primary care trusts throughout the country.

VRS solution provides:

- Superb sound quality.
- No risk of recordings being lost, as everything can be backed up.
- Transcriptions that can be prioritised.
- Significant improvement in document turnaround time as recordings can be downloaded/emailed immediately.
- Password protection and 128-bit file encryption.

"In the two years we've used the VRS system, we've gone from having two fulltime secretaries to just one part-time secretary managing the entire dictation workload"
– Carol Jones, Practice Manager, Rawtenstall

- Standalone installation (no server required for installation).
- Minimal maintenance and support costs.

Crucially, this system:

- Integrates with all clinical systems, eg, Emis, Vision.
- Can be used by *any* member of staff, achieving transcription speeds capable of 500 words per minute!
- Will not add to the GP's workload.

The way forward

GPs are supplied with an Olympus DS-5000 digital recorder and docking station, enabling sound files to be quickly and easily sent electronically to the secretary/administrator. The secretary uses the Olympus AS-5000 transcription kit, together with Dragon voice recognition software – *a winning combination!*

How does it work?

- GPs dictate into the Olympus DS-5000 digital recorder and download recordings as .dss files (compressed sound files) via the docking station to be received by the secretary.
- A pop-up window notifies the secretary when urgent dictation is awaiting transcription.
- Using the Olympus Pro software supplied with the transcription kit, the secretary can see the sender and time of sending, thus identifying and prioritising urgent requests.
- Having recognised the sender's origin, the secretary opens the appropriate voice file and clicks on the Olympus .dss files ready for transcription.
- Simply by pressing the "Transcribe Button", the Dragon voice recognition software automatically and accurately transcribes

dictated files at speeds capable of 500 words per minute.

- Words appear directly into the patient's record and can be printed and saved as usual.

Support

VRS will provide installation and training together with ongoing support. Each GP requires no more than 60 minutes of training, and VRS will build customised medical vocabularies plus abbreviations and shortcuts for each user.

By deploying digital dictation, together with voice recognition, it is possible for medical practices to save money on manual transcription costs, reduce document turnaround time and thereby improve the quality of patient care. ■



Find out today how VRS can help you save both time and money! Please contact Neil Winton. Email: info@pc-voice.co.uk or call 01242 702 804. Visit: www.pc-voice.co.uk

"The practice's objective of reducing secretarial costs by half has been managed effectively ... we are delighted with both the product and the level of support that we have received" – Carol Wotherspoon, Practice Manager, High Wycombe